

KELER Zrt.
contact list

Effective from 05 March 2025

KELER Zrt. contact list

Name	Position	Phone number	E-mail address
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KELER Central Customer Service*

Szylvia Ördög	Senior customer service officer	+36 1 483 6240	ugyfelszolgalat@keler.hu
Zoltán Beck	Customer service representative		
Erika Kánvási	Customer service representative		
Central e-mail address		iktato@keler.hu	

* for clients with securities and/or cash accounts: general contact; handling administrative matters; issuing certificates. Receiving electronic documents with authentic signatures; KID password; registration of persons authorised to hand over and receive deposit and blocking certificates; submission and reconciliation of client documents; handling standard contracts, validation and invalidation of standard signature cards; administration related to institutional changes and data modifications.

Please note that for personal assistance, the arrangement of a prior appointment is required on the telephone number provided above.

IT Service Desk**

József Nagy	Service Desk Staff	+36 1 483 6120 +36 1 483 6228	servicedesk@keler.hu
Ádám Jakus	Service Desk Staff		
Christian Prutti	Service Desk Staff		
István Kerekes	Service Desk Staff		
Tibor Nagy	Service Desk Staff		

** Service Desk service: monitoring of KID system, investigation of KID error reports, processing of personal data sheet requests. Coordination of KELER internal and external customers' business-technical problems, incidents and error reports.

Name	Position	Phone number	E-mail address
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Directorate for Strategy and Customer Relations

Gábor Horváth	CEO	+36 1 483 6116	titkarsag@keler.hu
Klementina Horváth-Kocsi	Personal Assistant to the CEO	+36 1 483 6286	titkarsag@keler.hu
Dr Melinda Borsa	Head of Secretariat, Cabinet	+36 1 483 6286	borsa.melinda@keler.hu
Orsolya Mucsi	Secretary, Cabinet	+36 1 483 6286	titkarsag@keler.hu

Directorate for Strategy and Customer Relations

Timea Bartal Kernné	Director of Strategy and Customer Relations	+36 20 325 7519	bartal.timea@keler.hu
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Directorate for Strategy and Customer Relations Customer and Institutional Relations, Marketing and Product Development

Iván Banadics	Head of Department	+36 20 932 8126	banadics.ivan@keler.hu
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Directorate for Strategy and Customer Relations Customer and Institutional Relations

Csilla Csordás	Customer relationship manager	+36 30 343 1212	csordas.csilla@keler.hu
Irén Deli	Customer relationship manager	+36 20 269 7336	deli.iren@keler.hu
Central e-mail address		networkmanagement@keler.hu	

Directorate for Strategy and Customer Relations Marketing

Marketing	Central e-mail address	marketing@keler.hu	
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Name	Position	Phone number	E-mail address
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**Directorate for Strategy and Customer Relations
Product Development**

László Weinper	Senior product manager - securities account management and WARP	+36 20 269 8417	weinper.laszlo@keler.hu
Judit Schmidt	Senior product manager - financial and general services	+36 20 432 5497	schmidt.judit@keler.hu
Csilla Erdélyi	Product manager - issuer services and corporate action management	+36 20 373 0328	erdelyi.csilla@keler.hu
Vanda Melis	Product manager - trade reporting	+36 20 510 2408	melis.vanda@keler.hu

**Directorate for Economic Affairs
Controlling and Treasury**

Mónika Geszti-Müller	Head of controlling and treasury	+36 20 510 2691	geszti-muller.monika@keler.hu
Éva Bucsánszki	Senior treasury officer	+36 1 483 6299	bucsanszki.eva@keler.hu
Gabriella Kelemen	Senior treasury officer	+36 1 483 6294	kelemen.gabriella@keler.hu

Directorate for Banking Operations

Orsolya Tóth	Director of banking operations	+36 20 346 3944	toth.orsolya@keler.hu
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**Directorate for Banking Operations
Account Management Department**

Krisztina Krizsán	Head of Department	+36 20 233 0743	krizsan.krisztina@keler.hu
Virág Hlebecz	Domestic and international securities settlements, WARP	+36 20 434 4376	hlebecz.virag@keler.hu
Ágnes Pimpli	Domestic securities settlements	+36 20 434 8769	pimpli.agnes@keler.hu
Attila Szalay	Cash account management	+36 20 434 8943	szalay.attila@keler.hu
Ágnes Kasperkiewicz	Treasury back office	+36 20 434 4303	kasperkiewicz.agnes@keler.hu
Central e-mail address		szamlavezetes@keler.hu	

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Directorate for Banking Operations
Securities issuance, Corporate Actions, Business Support and Market Reports

Henrietta Vécsei	Head of Department	+36 1 483 6102	vecsei.henrietta@keler.hu
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Directorate for Banking Operations
Securities Issuance

Bernadett Szénási	Team leader	+36 1 483 6244	szenasi.bernadett@keler.hu
Central e-mail address	Issuing ISINs	kelerisin@keler.hu	
Central e-mail address	Securities issuance, certificates acceptance statements	kelerdemat@keler.hu	

Directorate for Banking Operations / Corporate Actions
Share register management, organisation and holding of general meetings, dividend payments, management of corporate actions

Melinda Polgár	Team leader	+36 20 477 9981	polgar.melinda@keler.hu
Central email address	Corporate actions	kelertesem@keler.hu corpaction@keler.hu	

Directorate for Banking Operations / Business Support and Market Reports (Trade Reporting)
Audit, bank information, issuing of certificates, acceptance statement for the listing of foreign securities, fines, Trade Reporting

Zsuzsa Kudari	Deputy Head of Department	+36 20 458 5189	kudari.zsuzsa@keler.hu
Gábor Kovács	Market reports	+36 20 458 5493	kovacs.gabor@keler.hu
Central email address	Business Support	uzletitamogatas@keler.hu	
Central email address	Market reports	tradereporting@keler.hu	
Central email address	Fines	penalty@keler.hu	

Name	Position	Phone number	E-mail address
Directorate for Banking Operations			
Central email address	To receive electronic documents with a valid signature		iktato@keler.hu

The contact list of KELER CCP Ltd. is available at the following link:

<https://www.kelerkszf.hu/Kapcsolat/Elérhetőségeink/>