

## **KELER Group Contact list**

**Date of update: 26 October 2017**

## KELER contact list

| Name                                                                                                                                                                                                                                       | Position  | Phone number   | Email address                                                  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------|----------------------------------------------------------------|
| <b>Service Desk</b>                                                                                                                                                                                                                        |           |                |                                                                |
| Mr József Nagy                                                                                                                                                                                                                             | Operator* | +36 1 483-6120 | <a href="mailto:servicedesk@keler.hu">servicedesk@keler.hu</a> |
| Mr Gergő Matuz                                                                                                                                                                                                                             | Operator* | +36 1 483-6120 | <a href="mailto:servicedesk@keler.hu">servicedesk@keler.hu</a> |
| Mr Christian Prutti                                                                                                                                                                                                                        | Operator* | +36 1 483-6120 | <a href="mailto:servicedesk@keler.hu">servicedesk@keler.hu</a> |
| Mr Zoltán Erdős                                                                                                                                                                                                                            | Operator* | +36 1 483-6120 | <a href="mailto:servicedesk@keler.hu">servicedesk@keler.hu</a> |
| * HelpDesk support for external Partners: KID system supervision, KID error investigation, processing requests for personal data sheets. Coordinating business applications related errors and comments for external and internal Clients. |           |                |                                                                |

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| <b>KELER Client Service</b>                                                                                                                                                                                                                                                                                                                                                                      |                                                                 |                |                                                                        |
| Ms Hajnalka Durkó                                                                                                                                                                                                                                                                                                                                                                                | Client Service**                                                | +36 1 483-6240 | <a href="mailto:ugyfelszolgalat@keler.hu">ugyfelszolgalat@keler.hu</a> |
| Ms Szilvia Ördög                                                                                                                                                                                                                                                                                                                                                                                 | Client Service**                                                | +36 1 483-6240 | <a href="mailto:ugyfelszolgalat@keler.hu">ugyfelszolgalat@keler.hu</a> |
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| <b>Group email</b>                                                                                                                                                                                                                                                                                                                                                                               | (for receiving electronic documents with authorized signatures) |                | <a href="mailto:iktato@keler.hu">iktato@keler.hu</a>                   |
| ** KID password, issuance of custody certificates, securities blockings - registry of the persons authorised to receive these, submission and collation of client materials, contact keeping with account holding Partners (admission forms; validation, invalidation and handling of signature cards; Finality related administration; institutional change, data modification administration). |                                                                 |                |                                                                        |

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| Ms Tímea Bartal           | Deputy Director    | +36 1 483-6130 | <a href="mailto:bartal.timea@keler.hu">bartal.timea@keler.hu</a> |
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|                                                |                           |                |                                                                                                                                      |
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| Ms Ágnes Pimpli                                | Settlement                | +36 1 483-6172 | <a href="mailto:pimpli.agnes@keler.hu">pimpli.agnes@keler.hu</a>                                                                     |
| Ms Éva Tóth-Bede                               | Settlement                | +36 1 483-6288 | <a href="mailto:toth-bede.eva@keler.hu">toth-bede.eva@keler.hu</a>                                                                   |
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| Name                                                                                                                                                             | Position                                                        | Phone number   | Email address                                                  |
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| Ms Judit Borókné Matus                                                                                                                                           | Head of Department                                              | +36 1 483-6253 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Mr Dávid Tarjányi                                                                                                                                                | Deputy Head of Department                                       | +36 1 483-6269 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Ms Erika Kánvási                                                                                                                                                 | Share registry, general meetings, dividend payment              | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
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| Ms Mária Garadnai                                                                                                                                                | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Ms Erzsébet Juhászné Erdősi                                                                                                                                      | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Mr Zoltán Paulovics                                                                                                                                              | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Ms Anikó Salamon                                                                                                                                                 | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Ms Bernadett Szénási                                                                                                                                             | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Ms Zsuzsa Szűcs                                                                                                                                                  | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Mr Botond Takács                                                                                                                                                 | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Ms Csilla Tátrai                                                                                                                                                 | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Ms Ágnes Varga                                                                                                                                                   | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| Mr Károly Vincze                                                                                                                                                 | ***                                                             | +36 1 483-6100 | <a href="mailto:kibo@keler.hu">kibo@keler.hu</a>               |
| <b>Group email</b>                                                                                                                                               | (for receiving electronic documents with authorized signatures) |                | <a href="mailto:iktato@keler.hu">iktato@keler.hu</a>           |
| <b>Certificates, Acceptance statements</b>                                                                                                                       |                                                                 |                | <a href="mailto:certificate@keler.hu">certificate@keler.hu</a> |
| *** Issuance of ISIN Codes, questions related to physical and dematerialized securities, issuer services, corporate events, certificates, acceptance statements. |                                                                 |                |                                                                |

| Name                                 | Position           | Phone number   | Email address                                                        |
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| <b>Strategy and Client Relations</b> |                    |                |                                                                      |
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| <b>Strategy and Client Relations / Sales</b> |                    |                |                                                                        |
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| <b>Strategy and Client Relations / Client Relations</b>                                                                                                                                                                                                                                                                                                                                          |                                      |                |                                                                            |
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| ** KID password, issuance of custody certificates, securities blockings - registry of the persons authorised to receive these, submission and collation of client materials, contact keeping with account holding Partners (admission forms; validation, invalidation and handling of signature cards; Finality related administration; institutional change, data modification administration). |                                      |                |                                                                            |

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| <b>Strategy and Client Relations / Network Management</b> |                    |                |                                                                                      |
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## KELER KSZF contact list

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